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## **SILENT™ SHIELD UNDERLAY PRODUCT WARRANTY**

### **Warranted Products:**

Silent™ Shield Standard  
Silent™ Shield Professional  
Silent™ Shield Premium  
Silent™ Shield Screed SD  
Silent™ Shield Screed HD  
Silent™ Shield Screed UHD

### **Conditions of Warranty:**

Sekisui Pilon Pty Ltd and Thai Sekisui Foam Company Ltd (hereinafter collectively referred to as Sekisui Foam International), hereby confirms that the above Silent™ Shield range of products sold only by Sekisui Foam International or its authorised distributors, are warranted on delivery to be of the quality herein specified. In particular, these products are warranted against defects not due to normal wear or tear, for a period of three years from date of purchase.

This warranty is subject to the following:

1. Silent™ Shield being stored and handled in accordance with current Sekisui Foam International recommendations.
2. Installation being carried out by a qualified tradesperson in accordance with current Sekisui Foam International Installation Instructions as described in the Silent™ Shield Information Kit, current as of the date of installation.
3. Silent™ Shield purchased from an authorised distributor for a particular country is expressly used only within that country.
4. Silent™ Shield is physically protected in any installation where it may be exposed to external weathering.
5. Paint or other coatings are not directly applied to Silent™ Shield.

This warranty excludes claims on defects caused by the following:

1. UV degradation or other defects caused by external weathering.
2. Abnormal natural disasters or forces including, but not limited to fires, floods or rain damage.
3. Attack from birds, vermin or insects.
4. Exposure to static loads in excess of any specified maximum design values.
5. Exposure to excessive mechanical damage, including being regularly walked or stood on.
6. Exposure to certain chemicals in accordance with current Sekisui Foam International recommendations.

In the event of a claim Sekisui Foam International's sole obligation shall be, at its option, to supply replacement Silent™ Shield material, so deemed faulty by authorised employees of Sekisui Foam International. Sekisui Foam International's liability shall be limited to the replacement cost of the faulty material discounted proportionately to the ratio of the warranty period not achieved relative to the full warranty period. Sekisui Foam International shall not be liable for any labour costs, injury, damage, or any consequential costs associated with replacing faulty material.

Sekisui Foam International makes no other warranties expressed or implied including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

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