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## **SOFTLON® PRODUCT WARRANTY**

### **Warranted Products:**

Softlon Tube/Embossed Film, Softlon FR Tube/Embossed Film.

### **Conditions of Warranty:**

Sekisui Pilon Pty Ltd and Thai Sekisui Foam Company Ltd (hereinafter collectively referred to as Sekisui Foam International), hereby confirms that the above Softlon® range of products sold only by Sekisui Foam International or its authorised distributors, are warranted on delivery to be of the quality herein specified. In particular, these products are warranted against defects not due to normal wear or tear, for a period of two years from date of purchase.

This warranty is subject to the following:

1. Softlon® being stored and handled in accordance with current Sekisui Foam International recommendations.
2. Softlon® is physically protected in any installation where it may be exposed to external weathering.
3. Paint or other coatings are not directly applied to Softlon®.

This warranty excludes claims on defects caused by the following:

1. UV degradation or other defects caused by external weathering.
2. Abnormal natural disasters or forces including, but not limited to floods or rain damage.
3. Exposure to excessive mechanical damage, including being regularly walked or stood on.
4. Exposure to certain chemicals in accordance with current Sekisui Foam International recommendations.
5. Exposure to temperatures outside the specified range for Softlon®.

In the event of a claim Sekisui Foam International's sole obligation shall be, at its option, to supply replacement Softlon® material, so deemed faulty by authorised employees of Sekisui Foam International. Sekisui Foam International's liability shall be limited to the replacement cost of the faulty material discounted proportionately to the ratio of the warranty period not achieved relative to the full warranty period. Sekisui Foam International shall not be liable for any labour costs, injury, damage, or any consequential costs associated with replacing faulty material.

Sekisui Foam International makes no other warranties expressed or implied including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

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